

LETTER OF WARRANTY

S&J Fence Co.
1825 North Padre Island Drive
Corpus Christi, TX 78408

Date of Completion: 00/00/19

Owner:
John Doe
1234 Tenth St.
Corpus Christi, TX 78414

Location of Install:
Same

S&J Fence Co., as contractor for the above referenced project, does hereby warrant that for a period of three years (1 year for gate operators and controls) from the date of project completion, as noted above, the work will remain free from all defects in workmanship, except as noted below. This warranty is extended to the original owner, and is non-transferrable. No warranty will be applied to any fence projects, or portions of work, which are repairs or add-ons to existing fences, and do not involve complete new fence installations. If any person, firm, or corporation other than S&J Fence Co., performs or attempts to perform any repairs, modifications or other changes to the completed work, then this warranty will become null and void.

S&J Fence Co. shall not be under any responsibility or liability whatsoever to perform repairs to the above referenced work/property caused wholly, or in part, by fire, windstorm, tornado, hurricane, lightning, hail, rain, or any other weather event, or by reasons of negligence by any party other than S&J Fence Co. S&J Fence Co. does not warranty damage to fences caused by excessive irrigation, failure to keep fences free of excessive vegetation, soil contraction due to drought, insufficient hydration, or other causes, or faulty operation of hinges or other gate hardware due to lack of maintenance by Owner.

After prolonged exposure to outdoor environments, all fence products will experience some gradual fading, weathering, and settling over time and these conditions are considered normal and are not covered under this warranty. S&J Fence Co. shall not be under any responsibility to warranty fence materials/parts which experience these conditions within a normally accepted period of time, even if experienced during the 3-year S&J Fence Co. warranty period.

S&J Fence Co. uses only prime lumber materials but makes no warranty that wood products will not naturally warp or split over time. If you require repairs, to a fence constructed with wood products, which are due to warping, splitting, or any other natural characteristic of wood, labor charges will apply. Although we generally purchase lumber materials from the same sources to ensure consistency, we do not guarantee consistency in coloration.

Some fence materials, gate operators and access control devices are warrantied by the manufacturer of those products. In all such cases, the manufacturer's warranty shall supersede the S&J Fence Co. warranty, even if the manufacturer's warranty is shorter in duration than the S&J Fence Co. warranty. Warranty information for these products will be supplied on an "as-requested" basis; failure on the part of the Owner/client to request, and become familiar with, said warranty information does not obligate S&J Fence Co. to warranty parts or materials which are not covered under the manufacturer's warranty, or absolve the Owner from the responsibility for any charges associated with replacement parts/material and/or labor. In the event that a part is covered under warranty from the manufacturer, the Owner will be responsible for labor charges to S&J Fence Co. to replace said part. If the part is not warrantied by the manufacturer, then the Owner will be responsible to S&J Fence Co. for the cost of the part, and labor charges to replace said part, even if S&J is notified of the defect within the 3-year S&J Fence Co. warranty period.

It is understood and agreed that in the event of defects and the necessity of making repairs, the Owner will immediately notify S&J Fence Co., in accordance with the below "Warranty Request Procedure", and shall give S&J Fence Co. reasonable time in which to address and make said repairs.

Items specifically excluded from this warranty: _____

S&J Fence Co.: Signature: _____ Date: _____

Warranty Request Procedure: Warranty requests must be received by S&J Fence Co, in writing, either by sending an email to warranty@sjfenceco.com, or by mail to S&J Fence Co, Attn: Warranty Request, 1825 North Padre Island Drive, Corpus Christi, TX 78408. Requests must include name of owner, address of installation, approximate date of installation, description of issue requested to be warrantied, and owner contact info including phone number. Warranty requests not submitted in this manner may not be addressed.